

Smartwatch W29 Max



Instructions manual

Thank you for choosing our product. In order to have a complete understanding of the use of this device, to know all the features and the simplest operation method, please read this manual first. The functions in the user manual may be a little different with the physical one. Typographical errors in this manual and discrepancies will be updated in a timely manner with the latest products. If we have updates, this manual will be subject to change without notice. Our company reserves the right of final interpretation.

Remarks:

- This product has a built-in rechargeable lithium battery.

Safety warnings for using the battery: do not disassemble, hit, crush or put it in fire; if it is very swollen, do not continue to use it; do not place it in a high temperature environment; do not use the battery after immersing it in water.

- Do not use it in a hot shower/bath or sauna, vapors will enter the device, generating damage to peripheral components. This would be outside the scope of the warranty.

- This product is not a medical device. The health data and suggestions provided are for reference only, not as a basis for diagnosis and treatment.

Operation guide

Top crown: scroll to zoom in/out smart menu, or change watch backgrounds, tap to enter main menu, double tap to change menu style.

Bottom button: Press and hold the button to turn on/off the device; short press the button to turn on the screen when the screen is off.

Touch instructions: Touch to access each function. Slide to the right to go back. On the home page, swipe down to access the application center. Swipe up to access the notification bar. Swipe left to enter the favorite feature, tap + add favorite features. Swipe right to view recent shortcuts. Press the crown button to access the main menu.



Change wallpaper: Press and hold the home screen to change the different backgrounds of the clock.



Watch strap



Strap change: (1) One hand presses the button on the back case, (2) the other hand pushes the strap out.

Charging instructions: This product uses a wireless charger compatible with 5V cell phone chargers and computer USB ports. Place the watch on the charging disc and it will charge automatically. A full charge takes about 3 hours.

Touch instructions



1.- Notifications, 2.- Commonly used, 3.- Widgets, 4.- Split screen

Connection

To link the watch to your smartphone, follow the steps below:

For Android / iOS: scan the following code via your browser or any scanning app to download the MActive Pro app:



MActive Pro

After installation, turn on the phone and the app, confirm that notifications and all other permissions requested by the app are enabled and fill in the personal information. Tap "add device", search for the device "Watch9", (turn on the GPS function on the smartphone before pairing) and tap connect.

Message settings

In App - Device - Notifications, select the corresponding Apps, turn on the switch.

What if I do not receive the notification?

1. The watch notification only sync the phone notifications from the notification center, such as incoming calls, SMS, WhatsApp, WeChat, etc., if the phone does not receive notifications in the notification center, then the watch also can not receive them, it must be set as active phone to receive notifications from the corresponding Apps, turn on (ON) in the notification permission in the phone settings.
2. If you still do not receive any notifications after step (1). Reset the watch to factory settings, enter the Bluetooth settings of the phone and check if the connected device has "Watch9". If so, please unpair, turn off the phone's Bluetooth, and then turn it back on to reconnect.
3. If the above two steps do not solve the notifications problem, uninstall the application and download it again. Remember to accept all the permissions the application asks for when the installation is finished, turn it on and reconnect it.

Main features

Firmware update: When connecting the Bluetooth, in the App, tap "Device - Firmware Version" will remind you if there is a new version available to update. During the update, a process bar will be displayed, wait until it completes. The watch will restart and reconnect to the phone app. Do not use the watch during the update. It takes 3 to 5 minutes.

Change phone audio connection: Swipe up on the standby home page to access the status bar, tap the second option on the connection icon to turn it off or tap again to turn it on.

Phonebook: Once connected to the phone App, you can add 100 frequently used contacts to the watch's phonebook from the App.

Language/Time/Date: Language/date/time synchronization between the cell phone and smart watch after being connected.

Reset: Press to reset all data (factory mode).

Female Period: Set your own time period, allows you to keep better track of your health.

Standby Clock Wallpapers: There are a couple of clock backgrounds to choose from, press and hold 3 seconds on the home screen to change clock background; also allows you to download new clock backgrounds in the app; you can also customize your photos as clock wallpaper.

Sleep monitor: sleep monitoring is automatically activated from 22:00 to 8:00 the next day. You can check the details of sleep quality with the app on your phone.

Exercise: Select a sport mode to record your exercise. Enter to start the activity, swipe right to pause the exercise, tap to end it. Record duration, calories, heart rate, etc.

Notifications: Sync and display notifications from apps such as Facebook, WhatsApp, SMS, Email, etc., between cell phone and smartwatch. Up to 8 notifications can be displayed on the watch. Adjust settings in the MActive Pro app and allow notifications to be displayed (app permissions). You can reject incoming calls via the watch.

Activity information: Displays training and health data, including steps, distance, calorie consumption. This data will be saved until midnight (12:00 am) every day and then reset to 0 values for the next day. You can check the previous data in History.

Heart Rate Monitoring Function: When this function is activated, the heart rate is measured by the device by scanning the capillary surface of the skin with the green optical diodes. Wait about 2 seconds to start the measurement and recording. Scroll to other menus to stop the measurement. Consult the Internet for information on average heart rate, heart rate during exercise for your age group and gender and/or ask your physician for advice. [Note: The device is not a medical device. The values shown are for reference only].

Stopwatch function: Press to start and pause, press again to stop.

Remote Control (Music): Allows you to activate and control music playback on your phone via the smart watch (a music playback app must be installed on your phone).

About: Check the model number, Bluetooth address and version number.

Alarm function: You can set multiple alarm times through the MActive Pro app on the phone.

Sedentary, drink reminder: Through the app, set a time to exercise and/or a reminder to drink water.

Find phone function: As long as your device and phone are paired, the Find phone function allows you to locate your cell phone. Press "Find phone" and locate your phone through the ringtone/sound coming from your phone.

Wrist alarm: You can "wake up" the watch with the movement of your wrist. Set this function with the app. Note that this may increase power consumption.

Not included in the warranty terms:

- Any defect caused by accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification, loss of parts, tampering or attempted repair by a person not authorized by the dealer.
- Any product that has not been installed, used or maintained in accordance with the manufacturer's instruction manual supplied with the product.
- Any product that has been used for other than its intended purpose.
- Any damage caused by improper power input or incorrect cable connection.
- This warranty only covers manufacturing or parts defects. This warranty does not cover normal wear and tear on the batteries or any other consumable items such as straps.